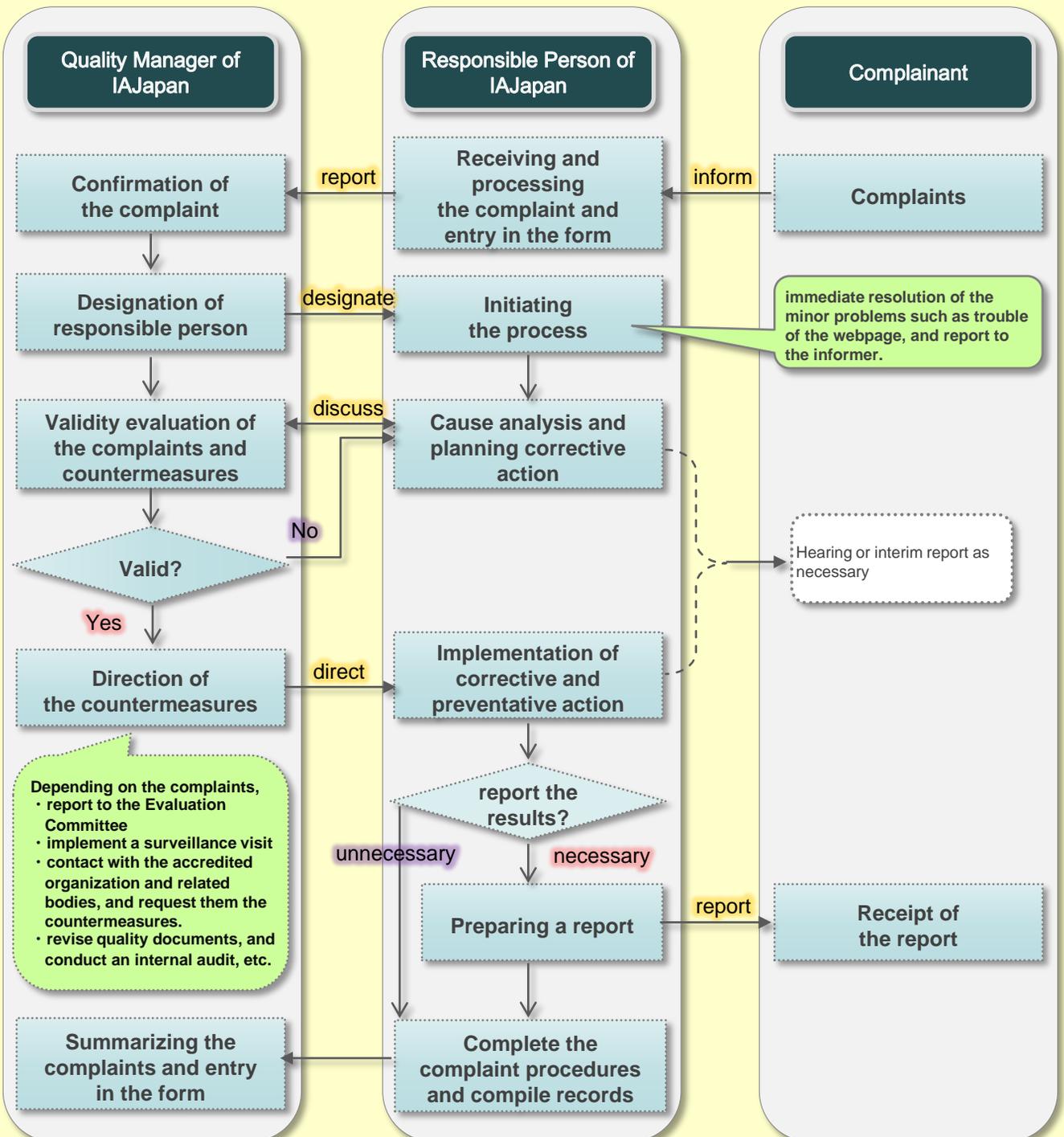


Flowchart of the Procedures for Complaints and Appeals

Complaints :

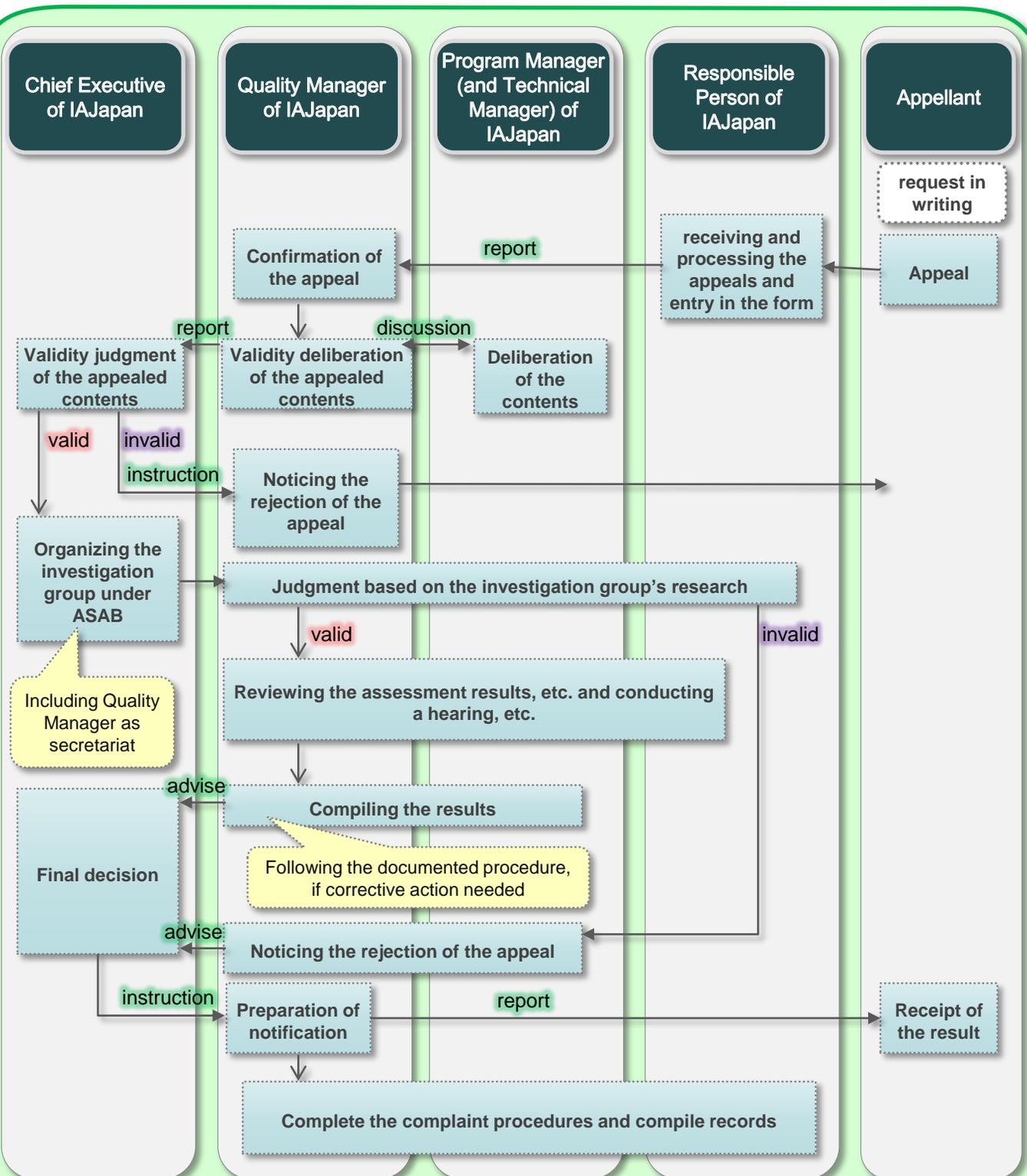
- against accredited organization
- against the management system of IAJapan and its Implementation
- about home page, etc.



Flowchart of the Procedures for Complaints and Appeals

IAJapan

Appeals (note) : objection to the decisions on accreditation, etc.



(Note) Review request or appeals on handling to the Minister of Economy, Trade and Industry based on Administrative Complaint Review Act is required to be submitted to the relative department of the Ministry of Economy, Trade and Industry.